

### **Closed City of Austin Facilities**

- All library branches, including the Austin History Center and Recycled Reads
- Austin Municipal Court. The Downtown Austin Community Court (DACC) will remain open for social services only.
- Austin Animal Center (closed to the public)
- Austin Public Health:
  - Neighborhood Centers and WIC clinics are closed to the public. Staff will be operating alternative service models for delivering food, online assistance, and distributing benefits.
  - Immunizations clinics are closed to the public. However, the call center will continue to be maintained.
  - The Office of Vital Records is closed to the public. Staff are continuing to process mail-in, online, and phone orders at this time.
- Parks and Recreation Department:
  - All pools, tennis centers, athletic programs, recreation centers, and cultural centers
  - Golf closures include: pro shop, golf cart rentals, restrooms, food concessions, and other amenities. Walk-on golf play at the City's municipal golf courses will continue. Golfers are advised that course amenities will not be open or operational if they choose to access the golf courses.
- City of Austin Utility Payment Centers. [More payment options can be found here.](#)
- Austin Police Department:
  - APD headquarters is secured and there is restricted access at sub-stations to prevent unnecessary contact. [Click here for a full list of what APD has modified.](#)
  - In-person report sales are suspended. For those needing to obtain a copy of a report, please follow the instructions found [here](#).
  - Public fingerprinting services suspended.
- Austin Code Department:
  - The licensing office is closed to walk-in customers, but licensing applications (short-term rentals, private hauler licenses, etc.) are still being accepted online and by mail.
  - All non-essential property maintenance inspections are currently suspended, but code inspectors are still responding to complaints affecting life, health and safety.
- Recycle & Reuse Drop-off Center
- Center for Environmental Research/Hornsby Bend
- Austin Day Laborer Facility
- Austin Transportation Department
  - Mobility Services Permitting Office (No new chauffeur permitting)
  - Right of Way Permitting Office (Still processing online applications)